

Google Android - K9 Mail Settings

USER GUIDE

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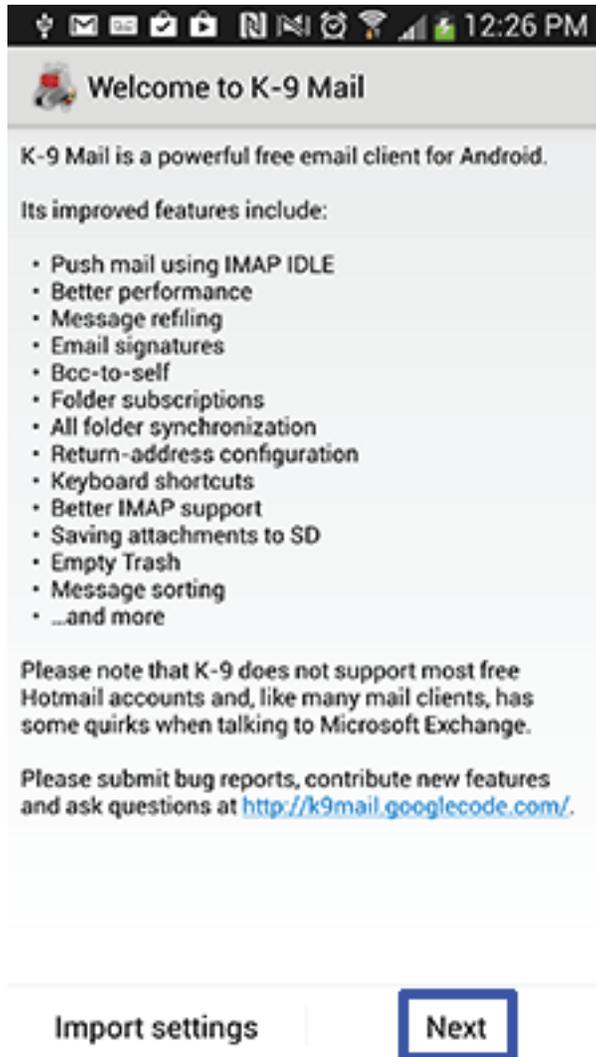
Overview

In order to use your Android K9 Mail app with your Windstream Hosted Email, please follow the steps in this guide.

This tutorial is for a Google Android device with the **K9 Mail app** which is downloadable from the Google Play store. Windstream suggests using this mail app due to compatibility issues between our servers and the default Android mail client.

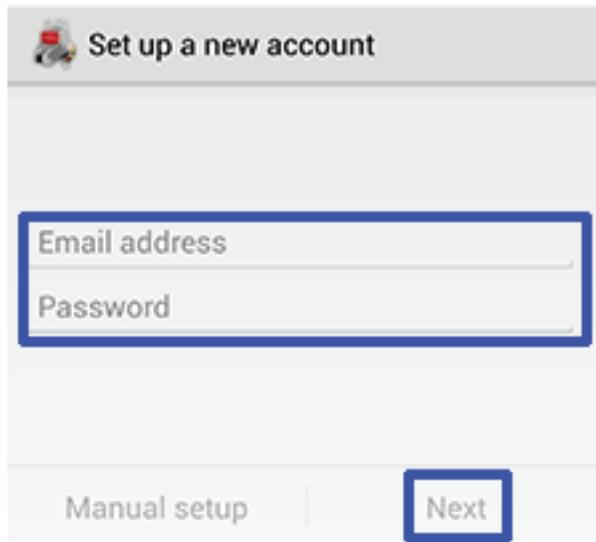
Step 1 - Open the K9 Email App

Locate and open your **K9** email app. Once opened, you will see a welcome screen.



Step 2 - New Account

On the new account screen, enter your **Email address** and **Password** and then select **Next** on the bottom.



Set up a new account

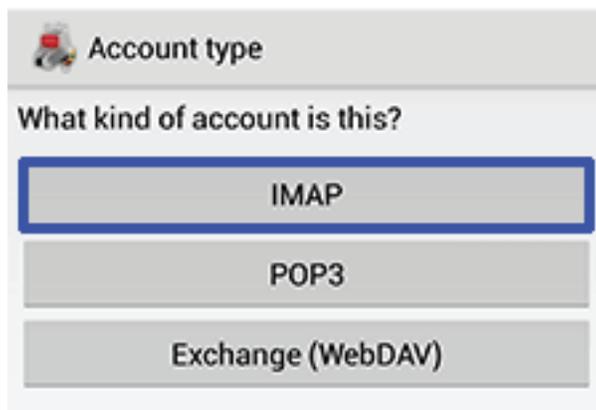
Email address

Password

Manual setup | **Next**

Step 3 - Account Type

Select **IMAP**.



Account type

What kind of account is this?

IMAP

POP3

Exchange (WebDAV)

Step 4 - Server Settings

Enter the **Incoming server settings**, then click **Next** and enter the **Outgoing server settings**. See the below table and screenshots for reference.

Server Settings	
Incoming Server	mail.windstreamhosting.com
Outgoing Server	mail.windstreamhosting.com
Username	Your entire email address
Password	Your email address password

Note: More server settings can be found on the last page of this document.

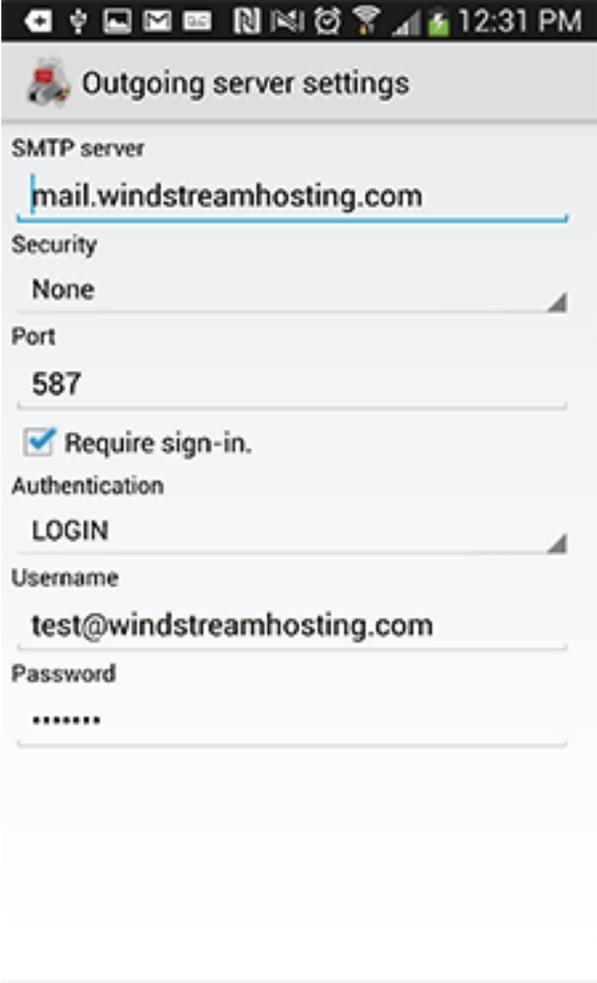
Incoming

The screenshot shows the 'Incoming server settings' screen in K9 Mail. The settings are as follows:

- Username:** test@windstreamhosting.com
- Password:** masked with dots
- IMAP server:** mail.windstreamhosting.com
- Security:** None
- Authentication:** PLAIN
- Port:** 143
- Auto-detect IMAP namespace:** checked
- IMAP path prefix:** (empty)
- Use compression on network:** checked for Mobile, Wi-Fi, and Other

A blue 'Next' button is located at the bottom right of the screen.

Outgoing



12:31 PM

Outgoing server settings

SMTP server
mail.windstreamhosting.com

Security
None

Port
587

Require sign-in.

Authentication
LOGIN

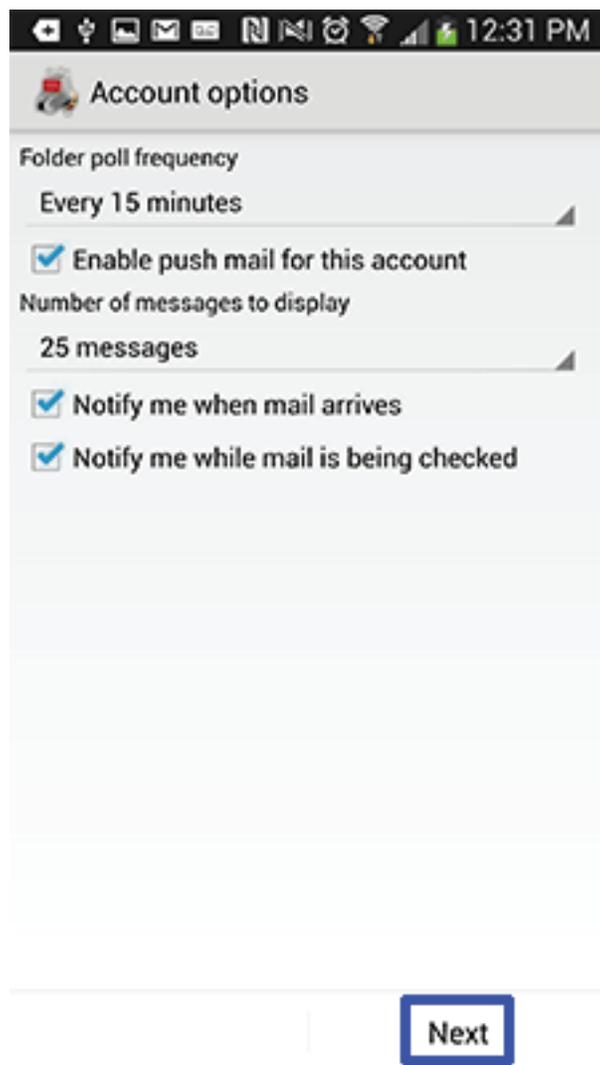
Username
test@windstreamhosting.com

Password

Next

Step 5 - Account Options

Configure the desired account options and select **Next**.



Step 6 - Almost Done

Enter a name for your account and then your name. Select **Done** when finished.



The screenshot shows an Android phone's interface during the final step of account setup. At the top, the status bar displays various icons and the time 12:33 PM. Below the status bar is a grey header with a small icon and the text "You're almost done!". The main area contains two text input fields. The first field is labeled "Windstream Hosting Email" and contains the text "Windstream Hosting Email". The second field is labeled "Ester the Tester" and contains the text "Ester the Tester". At the bottom right of the screen, there is a blue button with the text "Done".

Your account is now created and you can now try to send and receive email.

Server Settings	
Incoming Server (POP)	mail.windstreamhosting.com
Incoming Server (IMAP)	mail.windstreamhosting.com
Outgoing Server (SMTP)	mail.windstreamhosting.com
Incoming Server (SSL)	securemail.windstreamhosting.com
Outgoing Server (SSL)	securemail.windstreamhosting.com
Username	Your entire email address
Password	Your email address password

Default Port Settings	
Incoming Server	110
Outgoing Server	25

IMAP Port Settings	
Incoming Server	143
Outgoing Server	25

SSL Port Settings	
Incoming Server	995
Outgoing Server	465

Alternate outgoing ports:

Outgoing ports of 1025 and 587 can be used if your service provider blocks port 25.

data. voice. network. cloud.

